EXPANSION IN VIENNA
While many data centre operators are growing by buying up existing data centres, Interxion is concentrating on setting up their own data centres from scratch and with very high standards. The VIE2 data centre in Vienna offers flexible expansion, consistently ensuring sufficient capacities for our customers. Our Vienna data centres VIE1 & VIE2 will eventually comprise over 11,000m². VIE2’s first phase of construction (1,200m²) will be completed in Q4 2014 while VIE1 is already a perfect example of resilient, efficient, secure and sustainable data centre design.

WELCOME TO VIENNA
Vienna is one of Europe’s best connected cities, and is home to VIX, Austria’s largest Internet exchange. In the North of the city, just 25 km from ‘Vienna International Airport’ and public transportation within walking distance, you’ll find Vienna’s largest and best-connected data centre.

Interxion’s carrier and cloud-neutral Vienna data centre puts your systems at the heart of the central/eastern European digital economy. We host more carriers than anyone else in Europe as well as thriving cloud, digital media and financial communities. Whatever the nature, size and reach of your business is: be assured of the best connectivity for your needs and the fastest performance for your hosted systems.
DESIGNED FOR BUSINESS

THE CONNECTIVITY YOU NEED

With the biggest available choice of carriers in an ultra-secure facility, and a huge choice of businesses for potential cross connects, our Vienna data centre is ideal for any business, especially for businesses that want to use specific carriers to reach specific markets.

Choose from more than 110 carriers and ISPs at the Vienna data centre to reduce cost of network access and benefit from industry leading performance.

COMMUNITIES TO HELP YOU GROW

We’re committed to helping our customers establish valuable business relationships with potential suppliers, partners and customers directly in our data centre to form new alliances and to lower costs. Communities of note in Vienna are:

CLOUD SERVICES. This is where you come if your business develops or delivers cloud applications and services, public or private cloud platforms; or if it provides or needs connectivity to cloud services. Our thriving cloud community does business here because we offer the quality, flexibility, connectivity and reach required for successful high-density cloud-based services.

DIGITAL MEDIA. A large and growing community of major content distribution networks forms the heart of our digital media hub for effective content aggregation, exchange, storage, management and high-performance distribution.

FINANCIAL SERVICES. We host a vibrant hub of financial firms and the companies that provide services to them including leading vendors of market data, low-latency connectivity, managed services and leading-edge technology services.

FLEXIBILITY AND CHOICE

We pioneered modular data centre design and have been refining it for more than 10 years. We offer significant flexibility in how you extend your footprint and what you do with your space. Of course if you want our advice or help in purchasing or installing equipment, we’re at your service.

Key services available in our data centre are:
• Colocation in cabinet, suite or private room
• SLA-backed cross connects within the data centre
• 24x7 Hands and Eyes rapid response service

THE PEACE OF MIND YOU NEED

With Intexion you can be confident about the physical security of your infrastructure, the performance of your systems and their availability – assured with a 99.999% SLA. You never have to worry about running out of space or power. If sustainability is high on your agenda, that’s covered too.

For more than 10 years we’ve been setting industry standards in data centre design, build, operation and management to deliver continually improving reliability, security, resilience, efficiency and performance.

OPERATIONAL EXCELLENCE. Like all Intexion data centres, VIE2 has ISO 22301 and ISO 27001 certification. We combine state-of-the-art systems and processes to monitor and manage operations 24x7, combining on-the-ground local teams with centralised oversight by our 24-hour European Customer Service Centre (ECSC).

SECURITY. The whole data centre is monitored 24x7 by CCTV and on premises security patrols. There are multiple access barriers, including mantraps, contactless key cards and biometric readers. You can also add your own security systems to a suite or private room.

RESILIENCE AND BUSINESS CONTINUITY. From 24x7 monitoring and alarms for every critical system to incident management and business continuity management, we follow best practice and operate in full accordance with the ITILv3 framework. High levels of redundancy and service assurance are built into our data centres:
• Connectivity: dual-entry fibre from two separate carrier main routes, SLA-based cross connects, and diverse fibre routes within the data centre.
• Power: secured supply; two power feeds for all equipment, each independently equipped with UPS (2N) and generator backup with full load capacity for indefinite running.
• Environment: SLAs on temperature and humidity in line with ASHRAE recommendations; N+1 cooling; sophisticated water and smoke detection systems; advanced fire suppression in line with local regulations and designed for maximum safety and minimum damage.

SUSTAINABILITY. Our PUE measures, even where using mechanical cooling and in an always-on environment, are exceptional by any standards. We use free cooling and a custom cold-aisle containment solution to support higher power densities on low raised floors more efficiently, reducing the overall cooling overhead by as much as 30%. VIE1 and VIE2 are supplied with power from 100% renewable sources, namely 100% hydropower.
CUSTOMER SERVICE EXCELLENCE

CENTRAL AND LOCAL TEAMS AT YOUR SERVICE

The high quality of our operations and customer service are amongst the key reasons why customers choose Interxion. We centralise functions that can be centralised and combined with strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service tailored to your needs.

CENTRALISED CO-ORDINATION. Our centralised European Customer Service Centre (ECSC) team is fluent in German, English, Dutch, French and Spanish. They give you 24x7 a single point of contact for everything: from booking access to your equipment to arranging a cross connect, reporting a problem or any other service you may need.

THE LOCAL TEAM. The Vienna team not only runs the data centre day-to-day but can provide you with expertise and insight into the local market and regulatory environment as needed.

They’re on hand if you need advice or help in using your space effectively, from design and connectivity to installation and management. Our local experts are available to advise you on best practices for cabling, cooling, power delivery and management, and help you make the best choices on leased lines, IP transit, peering arrangements and connectivity options.